

## Destinations To Go Terms & Conditions

When you book tickets from Destinations To Go, you are agreeing to the applicable fare rules:

- Tickets may only be purchased for travel by the credit card holder and any companions traveling on the same itinerary. If you wish to purchase a ticket for someone else, and are not traveling on the same itinerary, you may call us to arrange purchase.
- We require a minimum of 3 business days to process your ticket transaction.
- We are not responsible for fare increases for bookings that are a result of bookings not confirmed with a valid booking record locator.
- Name change is not permitted once reservation has been confirmed.
- A \$75 per ticket change or cancellation fee applies after any non-refundable DOMESTIC ticket is issued. A \$150 per ticket change or fee applies after any non-refundable INTERNATIONAL ticket is issued.
- A valid phone number is required to secure your booking.
- Fares are subject to change until credit card is provided and approved.
- If Electronic ticketing is not available, paper tickets will be sent to credit cardholder's billing address only.
- We do not accept P.O. Box addresses, even if it is the cardholder billing address.
- For electronic ticketing, please present credit card information that was used to purchase ticket, along with a picture id.
- Due to heightened security at all airports, airlines are checking photo identification on all passengers. The name on each ticket must match a valid photo id shown at the airport.
- All passengers traveling outside of the Canada and the US are required to have certain travel documents. Each passenger is responsible to obtain the proper travel documents prior to purchasing airline tickets. Contact the destination country's consulate for details. The name on all travel documents (tickets, passports, visas) must match.
- Meal and seat preferences will be passed on to the airline, but cannot be guaranteed. Seats for all passengers will be selected automatically based on the best seats available and adjacent to the primary passenger, if possible.
- All passengers must be checked in at airports a minimum of one hour before departure on all domestic flights and two hours for international flights.
- In rare instances, listed fares occasionally may not include additional surcharges, fees or taxes which may be charged in addition to the listed fare. If this is the case, we will notify you by email of any difference between the actual fare and the listed fare, and you may advise us whether or not you wish to purchase the tickets at the new price.
- All fares are subject to change and seat or class availability. Flight times change often and it is essential for all travelers to reconfirm flight times with the airline at least 24 hours prior to departure. It is also a good idea to check with the airline on the day of departure for any changes, delays or cancellations of flights.
- A valid bank credit card must be used at the time the fare is reserved, or tickets cannot be delivered or issued. We will notify you by e-mail if your reservation is cancelled due to an invalid credit card, credit card address or other reason why a ticket may not be issued. This may result in a higher fare when your credit card charge amount has been cleared, and you may advise us whether or not you wish to purchase the tickets at the new price. Debit cards are not accepted .
- Your name and home address must exactly match the address on your monthly credit card statement from the issuing bank or the transaction will be denied. You must also be able to receive the tickets at the address you placed in your personal file; someone must be available to sign for the tickets when they arrive at the profile listed address; or you must leave a signature waiver note to authorize an unreceipted delivery of tickets. Failure to do so may mean that you will not receive your tickets in time for travel.